

January 12, 2010

Mr. Joe Johnson
President, US Home Exteriors
2858 Rob Shepard Drive
Burlington, N. C. 27215

Dear Mr. Johnson:

I wish to commend you and your staff in rendering competent and efficient service upon the placement of Hutter Magic guards on our gutters. My wife, Ann, and I are pleased with your product and service. You say what you are going to do and you follow through on your word. Mr. Don DiStefano impressed us as a cordial and knowledgeable person. Even though we were in a sales situation he made it interesting and enjoyable. Joe Gonzales, who set up the appointment with Mr. DiStefano, and the installers, Terry and Jason, represented your company well also. Congratulations on putting together an excellent team.

Sincerely yours,
Cecil R. (Cave) Jr.